



24 July 2025





Dear Parents and Carers,

Re: Important - Arbor Communications, Payments and Parent Portal

We are excited to announce that earlier this year, we successfully transitioned our Information Management System to **Arbor**. As part of this move, **from September, emails and text messages will now be sent via the Arbor App**, replacing Teachers2Parents. This change will streamline how we communicate with you, making it faster and more efficient. **School lunches** will also be booked and paid for via the Arbor App.

You will have previously used Arbor to book your Parent Open Evening slot, and we're pleased to announce that the **Payments module** will be launching soon! You'll access it the same way—by logging into your child's Arbor account.

Arbor will soon become your **one-stop portal** for:

-  School communications
-  Booking events and appointments
-  Ordering school lunches
-  Making payments

We are sharing more details below to help you familiarise yourselves with these new features.

Thank you for your continued support as we enhance our systems to better serve our school community.

If you are not yet familiar with Arbor, please see the link below which gives a quick overview of how to get started.

[Getting started - Log into the Parent Portal and the Parent App](#)

Booking school lunches for September:

Please book your child's lunch choices at least one week in advance and make payment through your Arbor app. (Ensure you choose the academic year 2025/26.) You will need to have topped up your account before booking meal choices.

Instructions are attached [here](#) and general help is [here](#)

Pound Pill

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Broadwood

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For information around paying for wraparound care, lunches and clubs from September, please click [here](#)

If you have any queries, please contact the school office. (admin@corsham-pri.wilts.sch.uk)

Yours faithfully,

A handwritten signature in cursive script that reads "Lindsay Fry".

Lindsay Fry
Headteacher